































Property: _____

Tenant number/ID: _____

Please tell us what you think

As you are renting in a home owned by SAA Tas Ltd, we'd like your help to assess how well we are doing:

- Please circle the emoji that best shows how you feel about each question, and add any comments on the next page. Ask for help from anyone you like.
- When finished, put it in the envelope we provided with the survey and post it back to us – no stamp needed.
- We would really like your reply by <INSERT DUE DATE ~ 6 WEEKS IN ADVANCE>

	Strongly disagree	Rating			Strongly agree
Communication & relationships					
Staff from my support provider are friendly and helpful					
I feel able to tell my support provider if I am unhappy or would like something changed in the house					
Feedback & complaints					
I know how to complain or give feedback about the house					
My support provider listens and acts on what I or other tenants tell them					
My property & maintenance					
I am satisfied with the overall condition of my home					
I am satisfied with the repairs and maintenance service provided					



Property: _____

Tenant number/ID: _____

Overall satisfaction comments

What are the best things about renting in one of our houses?

Is there anything that you think we could make better in our house?

Is there anything else you would like to tell us about your accommodation or your support provider?

REVISION HISTORY

<i>Revision No.</i>	<i>Status (draft/approved)</i>	<i>Date</i>	<i>Next Review Date</i>
<i>Version 1.0</i>	<i>Approved by the Board</i>	<i>16th January 2025</i>	<i>18th January 2028</i>